



The Information Company

December 2, 2019

Dear Valued Customers and Partners,

On behalf of OpenText, I am pleased to announce that as of November 29, 2019, OpenText acquired Dynamic Solutions Group, doing business as The Fax Guys (TFG). This is an exciting event for our company and our customers and partners. Allow me to personally welcome every TFG customer and partner to the OpenText family and express our commitment to helping you maximize your investments in RightFax solutions.

OpenText is a global leader in Enterprise Information Management (EIM), enabling organizations to embrace digital transformation and build the intelligent and connected enterprise. As TFG has been a long-standing Platinum Partner of ours, this opportunity to align our operations and further advance our strengths and revenue creation in the fax segment of our Business Network platform is a natural fit.

Rest assured that maintaining and improving your customer experience is a key objective as we integrate TFG into OpenText. Your satisfaction and continued patronage are important to us and we plan to make the transition to OpenText as seamless as possible.

In the coming weeks we will update you on the progress of our integration plans. In the meantime, please continue to use the same channels that you use today to access TFG services, including your self-service portal and existing dedicated phone number for technical support. If you have any questions regarding the acquisition, please do not hesitate to [contact us](#).

On behalf of OpenText, I look forward to continuing to build a strong, long-term relationship with you and value your continued support.

Best regards,

Mark J. Barrenechea  
OpenText CEO & CTO